

24 hour emergency

Electricity Call free: 105 (24hrs)

scottishpower.co.uk 0345 058 0002





9am - 5pm weekdays



**Account number** 1603 2485 304

Date 04 July 2023 Page 1 of 3 Invoice number: 629003275389 VAT number: GB 659 3720 08L

Supply Address: 10, GLEBE STREET, PENARTH, CF64 1ED

# Your final electricity invoice, actual use

Invoice period 25 April 2023-30 June 2023. VAT on this invoice £9.61 You are on our ELEC BUS FIXED ACQ VM1 3YR PT6 JUNE 2023 product

# **Business account**

- You don't have to take any action.
- Thank you for your meter reading. We've used it for your statement.
- → This is a Climate Change Levy accounting document.
- → If a refund is due, it will follow soon.
- → Thank you for your custom.

Your account	
Last invoice	-£20.55
	(in credit)
Payments	-£460.00
For full details of payments see over ->	
Opening balance	-£480.55
	(in credit)
Charges this period	
Energy charges	£192.17
Government support+	Not applicable
Total climate change levy	£0.00
Sub total (before VAT)	£192.17
VAT at 5.00% On £192.17	£9.61
Invoice total	£201.78
Current balance	-£278.77

→ Why not use our online service? You can get a new or copy bill, update your meter readings or manage and view your payments. Just register at scottishpower.co.uk/smallbusiness.

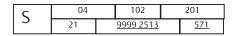
 Our interactive phone service has the answers to the questions our business customers most often ask, such as CCL payments or VAT calculations. Just call us on 0345 058 0002.

→ We can help you to keep your energy costs down. Simply go to scottishpower.co.uk/small-business/ saving-energy for Energy Efficiency tips.

## Important Contract Information

Fixed term period end date: 30th June 2023\*

\*At ScottishPower we do not require customers to give us written notice of termination. For customers on a fixed term tariff, your contract will end on the day after your current contract end date unless you choose another contract with ScottishPower. If you do not choose another contract with ScottishPower or move supplier, we will move you to a default tariff.





# **Energy charges this period**

	Electricity	
Economy 7 :Day Charge	Meter number 2057382	
Start Reading End Reading	<b>15979 Estimated</b> 24 Apr 23 <b>17002 Customer read</b> 30 Jun 23	
Units used	1023 = 1023 KWh (kilowatt-hrs) used	
25/04/23 to 30/06/23 25/04/23 to 30/06/23	Consumption charge, <b>1023 kWh x 15.580p</b> = Standing charge, <b>67 days x 31.450p</b> =	£159.38 £21.07
Economy 7 :Night Charge	Meter number 2057382	
Start Reading End Reading	<b>12756 Estimated</b> 24 Apr 23 <b>12855 Customer read</b> 30 Jun 23	
Units used	99 = 99 KWh (kilowatt-hrs) used	
25/04/23 to 30/06/23	Consumption charge, <b>99 kWh x 11.840p</b> =	£11.72
	Total electricity charges	£192.17
	Total energy charges this period	£192.17

# Government support †

# Not applicable

	Levies	
Climate change levy		
CCL Not applicable. Supply is small (deminimis).		
	Total Levies	£0.00
	Payments received	
Payment	22 May 23	-£230.00
Payment	20 Jun 23	-£230.00
	Total payments received	-£460.00
	VAT	
Vat at 5.00% on £192.17		£9.61
	Total VAT	£9.61

**Important update to your payment method** Thanks for choosing to pay by Direct Debit. Please be aware that from now on, if we're unable to collect your payment on the date it's due, we may apply a £5 administration fee as per our terms and conditions.

+The Government has introduced various support schemes to help businesses at this time. Please visit scottishpower.co.uk/support-for-business for more information.



# Other important information

### Complaints

We are confident we will resolve your query satisfactorily. If after contacting us you remain unhappy, please phone **0345 058 0002** and ask for our dedicated Customer Care Team. If your complaint is not resolved within 8 weeks, or you receive our Final Offer letter, you can take your complaint to the Energy Ombudsman. They are an independent service specialising in resolving customer complaints in an impartial way. You can contact them on 0330 440 1624 or

enquiries@os-energy.org

#### Your supply

Your Electricity is delivered by Western Power - South Wales. If there's a problem with Western Power - South Wales equipment, call free on 105 (24 hours) or write to Western Power - South Wales, Information Centre, Western Power Distribution, Avonbank, Feeder Road, Bristol, BS2 0TB.

## **Special Needs**

If you have special needs, register with us. Call 0800 027 1122. For example we can provide bills in large print, Braille or on audio tape.

#### Moving premises?

If you're moving premises, please contact us on **0345 058 0002** within 28 days with the following information:

- Your move date
- Your future contact details
- Your final meter read
- Name and contact details for the future owner / occupier

You can also complete your move online by visiting www.scottishpower.co.uk\moving or e-mailing us at www.scottishpower.co.uk/contactusSME

## **Energy Efficiency**

We've teamed up with the Carbon Trust to develop the Energy Saving Toolkit. As a ScottishPower customer you will have full access to your very own Energy Saving Toolkit. This will be unique to you and tailored specifically to your company with a full range of tips, tools and calculators to help you save you energy and money. It's sector specific so you can see how businesses just like yours have cut lighting and heating costs and improved their energy management. Visit **scottishpower.co.uk/small-business/saving-energy** to find

scottishpower.co.uk/small-business/saving-energy to find out more.

## Explanation of VAT and Climate Change Levy.

ScottishPower collect Climate Change Levy or CCL together with VAT from businesses on behalf of the Government. Climate Change Levy or VAT is charged depending on your average daily consumption.

If you are an electricity customer and you consume more than 33 units per day then you will be charged CCL or VAT at the full rate.

If your average daily consumption is below 33 units per day then CCL will not be charged in this period, however, VAT will be charged but at the lower rate.

**Remember** - Although CCL is charged on the basis of kWh consumed per day, this is averaged over the period of the bill. A business can be charged CCL for one bill and not for the next, should your consumption change etc.

For further details, why not ask your Accountant for more information.

ScottishPower Energy Retail Limited. Registered Office: 320 St. Vincent Street, Glasgow G2 5AD. Registered in Scotland No. 190287. VAT No. GB 659 3720 08