

24 hour emergency

v6.6_04202023

Electricity Call free: 105 (24hrs)

scottishpower.co.uk 0345 058 0002 9am - 5pm weekdays

PING PING JEWELLERY LIMITED The Boscombe Centre 1G Mills Way **SALISBURY** SP4 7RX









Account number

1611 9613 767

Date **02 June 2023** Page 1 of 3

Invoice number: 634003161028 VAT number: **GB 659 3720 08L**

Supply Address: UNIT 5 THE, BOSCOMBE DOWN BUS PARK, SALISBURY, SP4 7RX

Your electricity invoice, actual use

Invoice period 01 June 2023-02 June 2023. VAT on this invoice £4.34 You are on our BUSINESS FIXED VO4 NOV 2024 product

| Business account | Your account | |
|--|---------------------------|----------------------|
| We'll collect your balance of £107.74, | Last invoice | £81.68 (in debit) |
| on 16th Jun 2023. If you pay earlier, we'll only collect what's outstanding. | Payments | £0.00 |
| Thank you for your meter reading. We've used it for your statement. | Opening balance | £81.68 (in debit) |
| Say goodbye to estimated bills - | Charges this period | |
| register for a smart meter: | Energy charges | £21.01 |
| scottishpower.co.uk/smartbook | Government support+ | Not applicable |
| Thank you for your custom. | Total climate change levy | £0.71 |
| | Sub total (before VAT) | £21.72 |
| | VAT at 20.00% On £21.72 | £4.34 |
| | Invoice total | £26.06 |
| | Current balance | £107.74 |

- → Why not use our online service? You can get a new or copy bill, update your meter readings or manage and view your payments. Just register at scottishpower.co.uk/smallbusiness.
- Our interactive phone service has the answers to the questions our business customers most often ask, such as CCL payments or VAT calculations. Just call us on 0345 058 0002.
- → We can help you to keep your energy costs down. Simply go to scottishpower.co.uk/small-business/ saving-energy for Energy Efficiency tips.

Important Contract Information

Fixed term period end date: 30th November 2024*

*At ScottishPower we do not require customers to give us written notice of termination. For customers on a fixed term tariff, your contract will end on the day after your current contract end date unless you choose another contract with ScottishPower. If you do not choose another contract with ScottishPower or move supplier, we will move you to a default tariff.

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Energy charges this period

| | | Electricity | |
|--|-------------------------|--|-----------------|
| Standard Electricit | у | Meter number E18D01748 | |
| Start Reading End Reading | | 22878 Estimated 31 May 23 22969 Customer read 02 Jun 23 | |
| Units used | | 91 = 91 KWh (kilowatt-hrs) used | |
| 01/06/23 to 02/06/23 01/06/23 to 02/06/23 | | Consumption charge, 91 kWh x 22.250p = Standing charge, 2 days x 38.170p = | £20.25 £0.76 |
| | | Total electricity charges | £21.01 |
| | | | C21 01 |
| | | Total energy charges this period | £21.01 |
| | | Total energy charges this period Government support† | £21.01 |
| Not applicable | | | £21.01 |
| Not applicable | | | £21.01 |
| Not applicable Climate change lo | evy | Government support † | £21.01 |
| | evy P per unit | Government support † | £21.01 |
| Climate change l | | Government support † | £21.01 |
| Climate change lo | P per unit | Government support † | |
| Climate change lo | P per unit | Government support† Levies | £0.71 |
| Climate change lo | P per unit 0.775 | Covernment support† Levies Total Levies | £0.71 |

Important update to your payment method

Thanks for choosing to pay by Direct Debit. Please be aware that from now on, if we're unable to collect your payment on the date it's due, we may apply a £5 administration fee as per our terms and conditions.

†The Government has introduced various support schemes to help businesses at this time. Please visit **scottishpower.co.uk/support-for-business** for more information.



Other important information

Complaints

We are confident we will resolve your query satisfactorily. If after contacting us you remain unhappy, please phone **0345 058 0002** and ask for our dedicated Customer Care Team. If your complaint is not resolved within 8 weeks, or you receive our Final Offer letter, you can take your complaint to the Energy Ombudsman. They are an independent service specialising in resolving customer complaints in an impartial way. You can contact them on 0330 440 1624 or

enquiries@os-energy.org

Your supply

Your Electricity is delivered by **Southern Electric Power Distribution**. If there's a problem with **Southern Electric Power Distribution** equipment, call free on **105** (24 hours) or write to **Southern Electric Power Distribution plc**, **55 Vastern Road**, **Reading**, **RG1 8BU**.

Special Needs

If you have special needs, register with us. Call 0800 027 1122. For example we can provide bills in large print, Braille or on audio tape.

Moving premises?

If you're moving premises, please contact us on **0345 058 0002** within 28 days with the following information:

- Your move date
- Your future contact details
- Your final meter read
- Name and contact details for the future owner / occupier

You can also complete your move online by visiting www.scottishpower.co.uk\moving or e-mailing us at www.scottishpower.co.uk/contactusSME

Energy Efficiency

We've teamed up with the Carbon Trust to develop the Energy Saving Toolkit. As a ScottishPower customer you will have full access to your very own Energy Saving Toolkit. This will be unique to you and tailored specifically to your company with a full range of tips, tools and calculators to help you save you energy and money. It's sector specific so you can see how businesses just like yours have cut lighting and heating costs and improved their energy management. Visit scottishpower.co.uk/small-business/saving-energy to find out more.

Explanation of VAT and Climate Change Levy.

ScottishPower collect Climate Change Levy or CCL together with VAT from businesses on behalf of the Government. Climate Change Levy or VAT is charged depending on your average daily consumption.

If you are an electricity customer and you consume more than 33 units per day then you will be charged CCL or VAT at the full rate.

If your average daily consumption is below 33 units per day then CCL will not be charged in this period, however, VAT will be charged but at the lower rate.

Remember - Although CCL is charged on the basis of kWh consumed per day, this is averaged over the period of the bill. A business can be charged CCL for one bill and not for the next, should your consumption change etc.

For further details, why not ask your Accountant for more information.

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