

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independant Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge: [www.ccts-cprst.ca](http://www.ccts-cprst.ca) or 1-888-221-1687.

The CRTC's Wireless Code establishes consumers's basic rights in terms of wireless service. To learn more, go to: [videotron.com/your-rights](http://videotron.com/your-rights)

An adjustment has been made to your credit card. The amount of this month's withdrawal is indicated on this notice. If there are no changes in your services starting next month, the amount of the monthly withdrawal will be \$195.75 . Please note that no further notice will be sent to you as long as this amount remains the same.

COVID-19: To avoid any processing delays, please pay your invoices electronically when possible rather than sending cheques by mail.

Invoice period From To	Description	Amount
AUG 28 SEP 27 2021	INVOICE SUMMARY	
	<u>Previous invoice</u>	
	Previous balance	195.75
	Payment rec'd - thank you	195.75-
	Subtotal	0.00
	<u>Current services</u>	
	Cable TV	52.30
	Internet	87.95
	Phone	30.01
	Subtotal	170.26
	Subtotal	170.26
	Taxes	25.49
	Total payable	195.75
	SAVINGS	
	For this period, you saved 20.84\$ on your current fees.	

PO Box 11078 Stn Centre Ville  
 Montréal, Qc H3C 5B7  
 Fax: 514-380-9106  
**Automated services:** 514-380-2967  
**Customer Service:** 514-281-1711  
**Technical Support:** 514-841-2611

Withdrawal date  
**AUG 28, 2021**

Amount to be withdrawn  
**195.75**

## Invoice Preauthorized payment notification

Amount to be withdrawn  
**195.75**

Withdrawal date  
**AUG 28, 2021**

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**PAPKEN AKLEIEN**  
**1002 SHERBROOKE OUEST**  
**MONTREAL SUITE 2525 QC**  
 H3A 3L6